

Cincinnati Bell Fourth Quarter 2011 Results

February 9, 2012



Today's Agenda

Performance Highlights

Jack Cassidy, President & Chief Executive Officer

Review of Wireline, Wireless, IT Services & Hardware

Ted Torbeck, President, Cincinnati Bell Communications

Review of Data Center Colocation

Gary Wojtaszek, President of CyrusOne

Financial Overview

Kurt Freyberger, Chief Financial Officer

Question & Answer

Cincinnati Bell Management Team

Safe Harbor

This presentation and the documents incorporated by reference herein contain forward-looking statements regarding future events and our future results that are subject to the “safe harbor” provisions of the Private Securities Litigation Reform Act of 1995. All statements, other than statements of historical facts, are statements that could be deemed forward-looking statements. These statements are based on current expectations, estimates, forecasts, and projections about the industries in which we operate and the beliefs and assumptions of our management. Words such as “expects,” “anticipates,” “predicts,” “projects,” “intends,” “plans,” “believes,” “seeks,” “estimates,” “continues,” “endeavors,” “strives,” “may,” variations of such words and similar expressions are intended to identify such forward-looking statements. In addition, any statements that refer to projections of our future financial performance, our anticipated growth and trends in our businesses, and other characterizations of future events or circumstances are forward-looking statements. Readers are cautioned these forward-looking statements are based on current expectations and assumptions that are subject to risks and uncertainties, which could cause our actual results to differ materially and adversely from those reflected in the forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those discussed in this release and those discussed in other documents we file with the Securities and Exchange Commission (SEC). More information on potential risks and uncertainties is available in our recent filings with the SEC, including Cincinnati Bell’s Form 10-K report, Form 10-Q reports and Form 8-K reports. Actual results may differ materially and adversely from those expressed in any forward-looking statements. We undertake no obligation to revise or update any forward-looking statements for any reason.

Non GAAP Financial Measures

This presentation contains information about adjusted earnings before interest, taxes, depreciation and amortization (Adjusted EBITDA), Adjusted EBITDA margin, free cash flow and diluted earnings per share before special items. These are non-GAAP financial measures used by Cincinnati Bell management when evaluating results of operations and cash flow. Management believes these measures also provide users of the financial statements with additional and useful comparisons of current results of operations and cash flows with past and future periods. Non-GAAP financial measures should not be construed as being more important than comparable GAAP measures. Detailed reconciliations of Adjusted EBITDA, free cash flow and diluted earnings per share before special items (including the Company's definition of these terms) to comparable GAAP financial measures can be found in the earnings release on our website at www.cincinnati-bell.com within the Investor Relations section.

Jack Cassidy

President and CEO



2011 Highlights –

Met or exceeded all financial targets for 2011

Net Revenue for the year of \$1.46 billion is \$85 million, or 6%, higher than 2010

Adjusted EBITDA was \$545 million, up from \$519 million in 2010

Data Center revenue for the year of \$185 million is up 47% over 2010, while Adjusted EBITDA is up 45% over the same period

Adjusted EBITDA margins of legacy Wireline and Wireless businesses continue to hold steady despite subscriber losses

- Highest annual revenue and Adjusted EBITDA since 2003
- Constructed 124,000 sq feet of new data center space during 2011 and sold 110,000 sq feet
- IT Services & Hardware revenue for 2011 is up 18% over 2010 and is the highest annual revenue in 5 years
- Wireline EBITDA margin for the year was 49%, similar to 2010, and Wireless margin of 32% is up from 31% in 2010
- Revenue generated from Fioptics of \$47 million, up 68% from 2010

2011 4th Quarter Segment Highlights

Data Center Colocation

- Revenue of \$49 million increased 21% from Q4 2010 and Adjusted EBITDA of \$27 million was up 16% year over year
- Sales outpaced construction again as we sold 43K sq ft of space and constructed 27K sq ft in the quarter
- Utilization rate of 88% at Q4 2011

Wireless

- Adjusted EBITDA of \$19 million and Adjusted EBITDA margin of 28%, up from \$13 million and 19%, respectively, in Q4 2010
- Postpaid ARPU continues to be stable at \$50.32 as increase in data ARPU fully offsets lower voice ARPU
- Added 5,000 net smartphone subscribers during the quarter

Wireline

- Adjusted EBITDA of \$88 million, consistent with Q4 2010 despite lower access line revenue
- Adjusted EBITDA margin of 49%, slightly improved from 48% in Q4 2010
- Passed 19,000 additional units with Fioptics during the fourth quarter, bringing total units passed to 134,000 at year-end

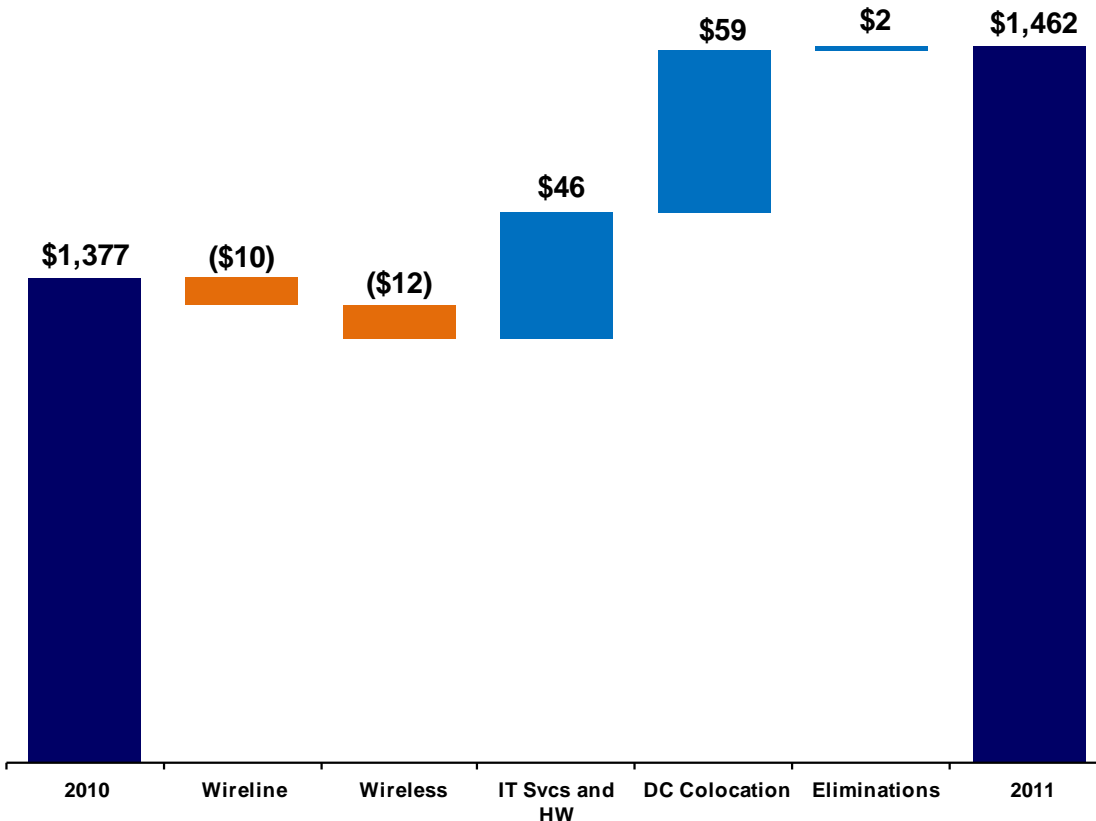
IT Services & Hardware

- Generated revenue of \$76 million in the quarter, with managed and professional services revenue increasing 16% year over year
- Adjusted EBITDA was \$5 million in the quarter while Adjusted EBITDA margin was 6%

2011 Full Year Change in Revenue

Revenue increases \$85 million or 6% over 2010

(\$'s in millions)



\$59 million or 47% increase in Data Center Colocation

- Capacity has increased 19% in 2011 with the construction of new data center space
- Acquisition of CyrusOne in mid-2010

\$46 million or 18% increase in IT Services and Hardware

- \$31 million or 18% increase in Telecom & IT Equipment
- \$15 million or 18% increase in Managed & Professional Services

(\$10 million) decrease in Wireline

- Lower revenue from access lines was partially offset by Fioptics growth

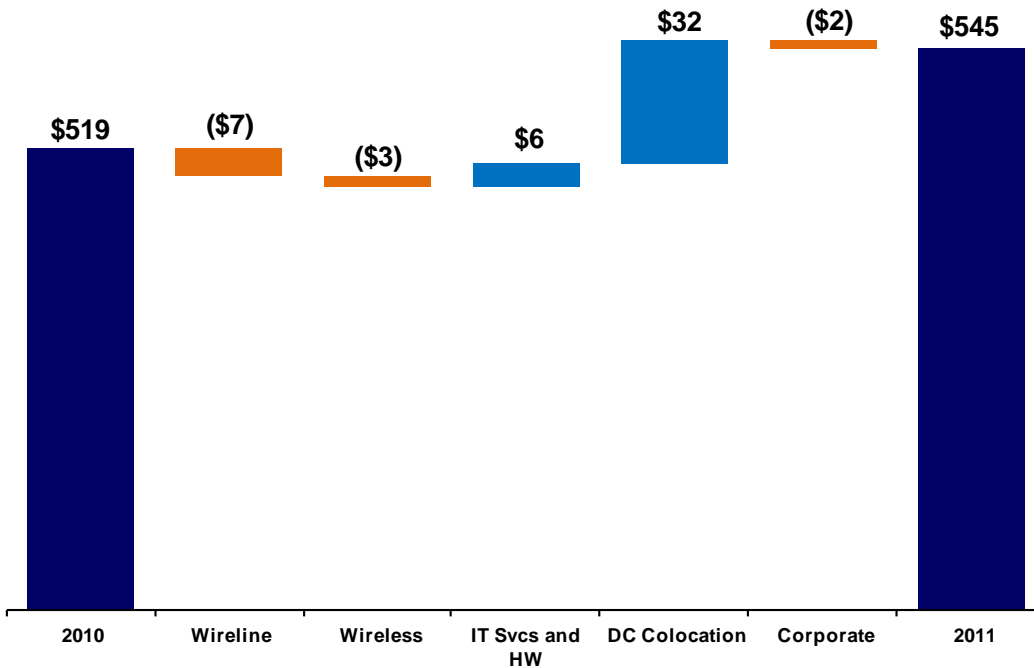
(\$12 million) decrease in Wireless

- 10% loss of total subscribers
- Postpaid data ARPU up 24% on higher smartphone penetration

2011 Full Year Change in Adjusted EBITDA

Exceeds original financial guidance of \$530 million

(\$'s in millions)



\$32 million increase in Data Center Colocation

- Driven by sales from new construction in 2011 and acquisition of CyrusOne in mid-2010

\$6 million increase in IT Services and Hardware from higher revenue

(\$3 million) decrease in Wireless

- Adjusted EBITDA declined only 3% despite 11% decrease in postpaid subscribers

(\$7 million) decrease in Wireline

- Year over year access line loss of 7.8%
- Fioptics growth continues to be key in mitigating lower access line revenue
- Adjusted EBITDA margin remains stable at 49%

2012 Financial Guidance

Category	2012 Guidance
Revenue	\$ 1.5 billion
Adjusted EBITDA*	Approx. \$530 million

* Plus or minus 2 percent

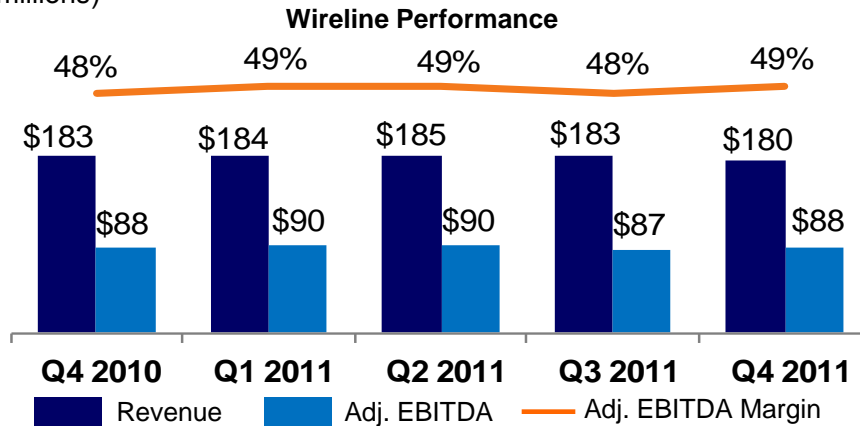
Ted Torbeck

President of Cincinnati Bell
Communications

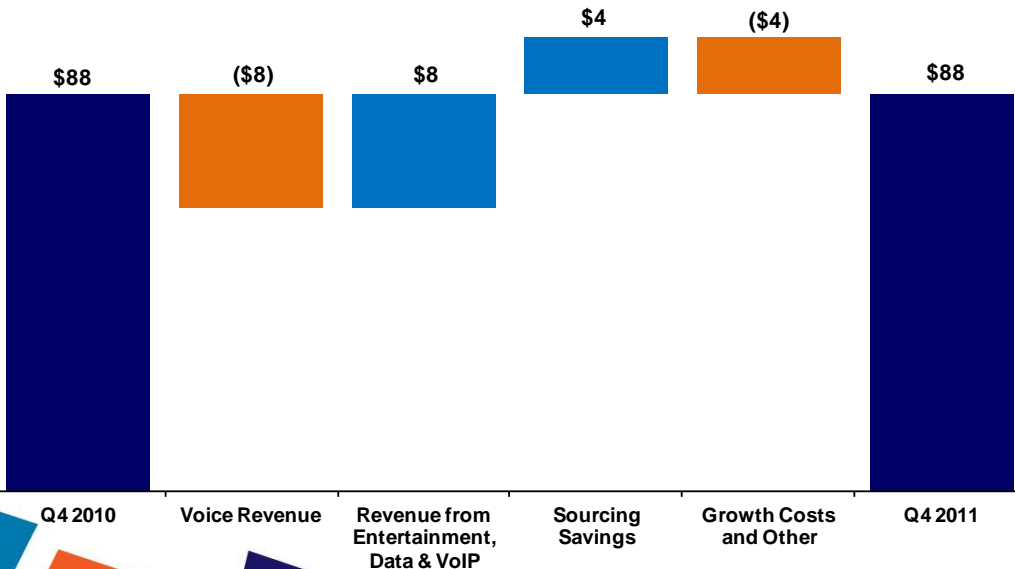


Wireline Revenue and Adjusted EBITDA

(\$'s in millions)



Wireline Adjusted EBITDA Year over Year Changes



Adjusted EBITDA margin improved to 49%

- Adjusted EBITDA in Q4 2011 was flat compared to 2010, despite the continued loss of access lines
- Fioptics revenue in the quarter increased 57% from Q4 2010, mitigating lower voice revenues

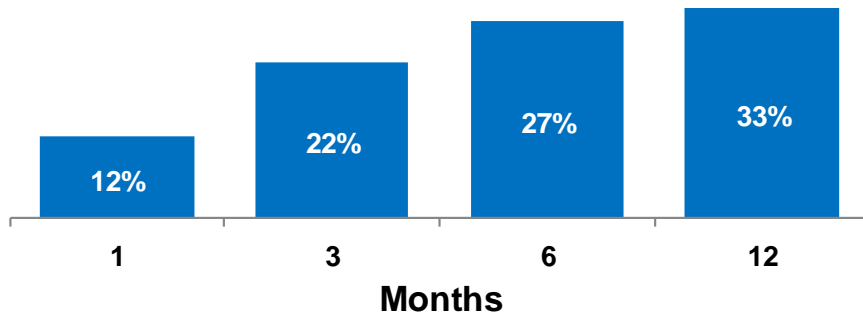
Adjusted EBITDA of \$88 million was consistent with Q4 2010

- Voice revenue declined \$8M driven by continued access line losses
- Growth from Fioptics contributed almost \$3M
- Sourcing savings were offset by increases to support growth revenues and other costs

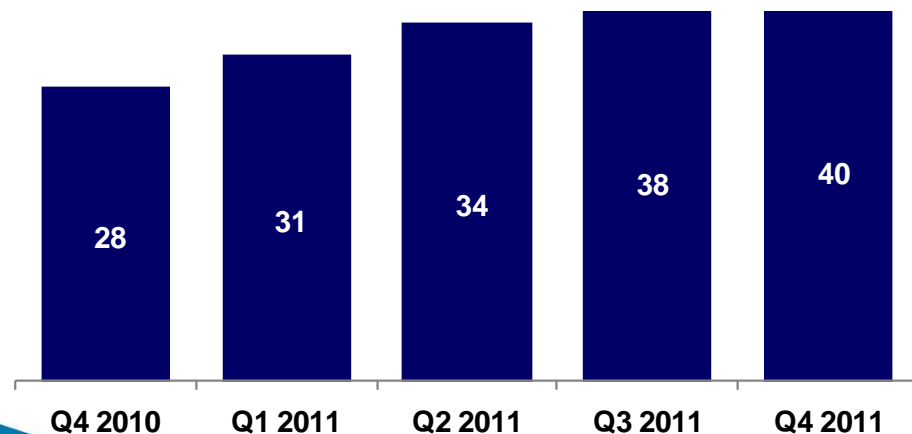
Fioptics Activity



Consumer Entertainment Penetration



Total Entertainment Subscribers (in thousands)



Q4 2011 Fioptics subscribers

- 134K units now passed; added 19K in Q4
- 40K entertainment subs; added 2K in Q4
- 39K internet subs; added 2K in Q4
- 29K voice subs

Churn of 2.8% for the full year in 2011

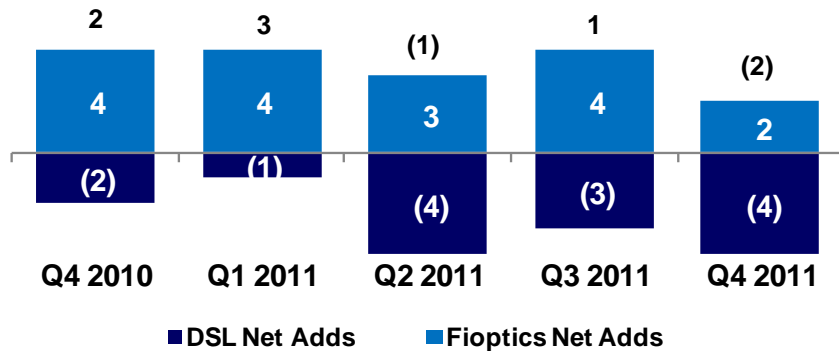
- Despite high concentration in multiple dwelling units (MDUs)

Fioptics consumer monthly ARPU increased to \$123 from \$115 in 2010

High-Speed Internet Subscriber Activity

(In thousands)

High-Speed Internet Net Adds

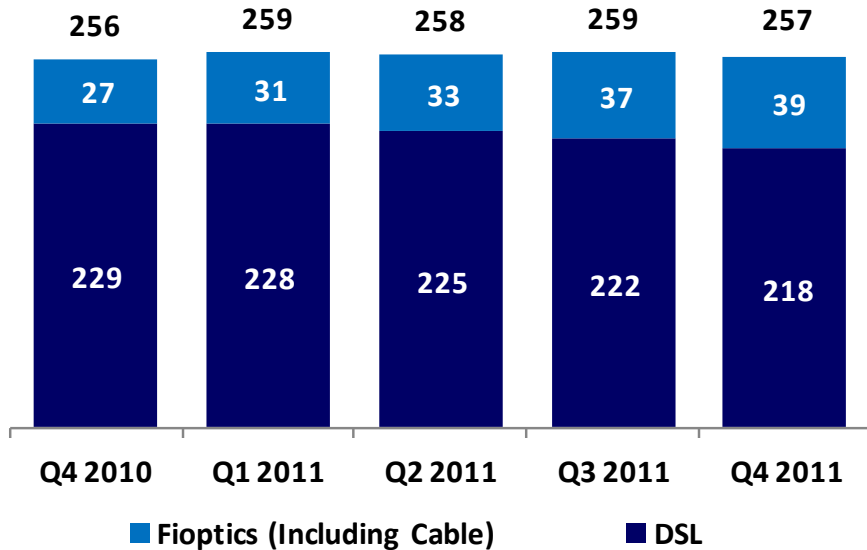


Fioptics high-speed internet subscribers offset DSL losses during the year

257K high-speed internet subs at end of Q4 2011

- Growth of 44% in Fioptics internet subscribers since Q4 2010

High-Speed Internet Customers (DSL & Fioptics)

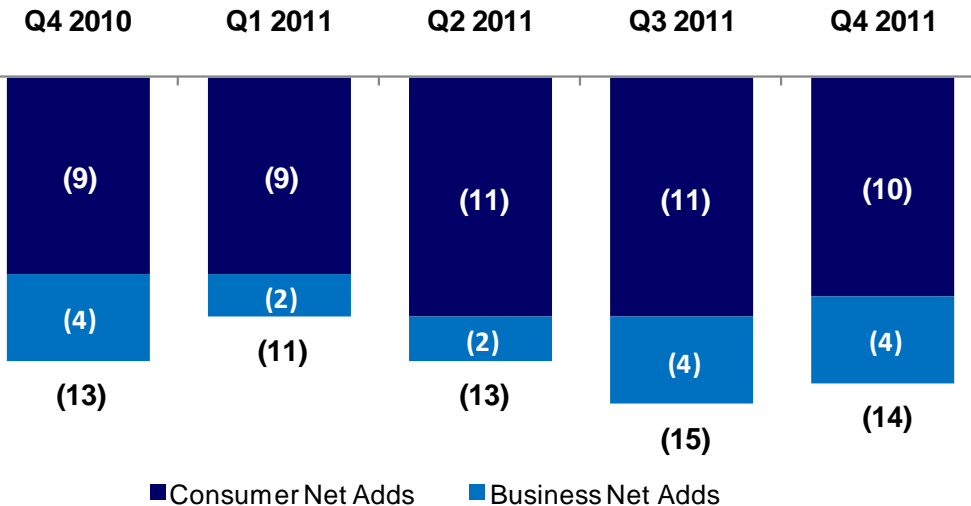


Churn of high-speed internet subscribers was 1.9%, consistent with Q4 2010

Access Line Loss – Consumer & Business

(In thousands)

Access Line Net Adds



7.8% total access line loss

- 8.0% in-territory access line loss, compared to 7.6% in 2010

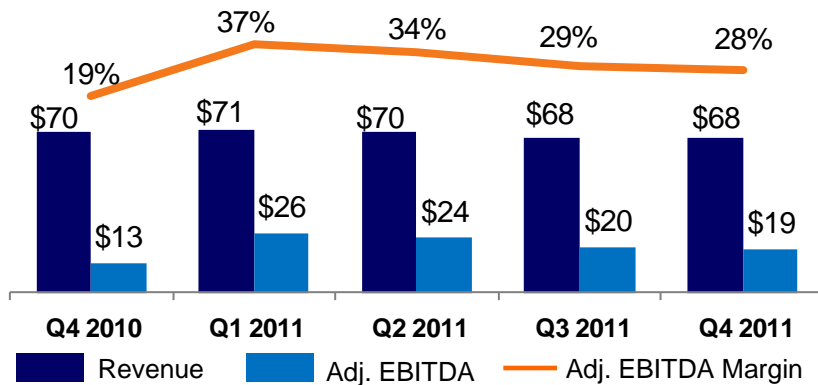
1,000 access line equivalents added in Q4 for VoIP customers

- Partly offsets the business access line loss in the quarter
- Including VoIP, access lines and equivalents loss rate was 6.4% in 2011

Access line churn consistent with Q4 2010 at 1.4%

Wireless Revenue & Adjusted EBITDA

Wireless Performance
(\$'s in millions)

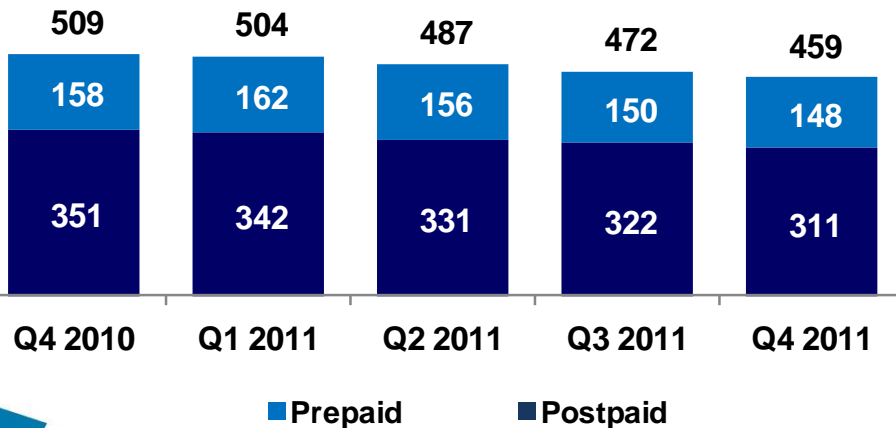


Adjusted EBITDA in Q4 2011 increased \$6 million compared to 2010

Adjusted EBITDA Margin at 28%, compared to 19% at Q4 2010 due to less aggressive promotions

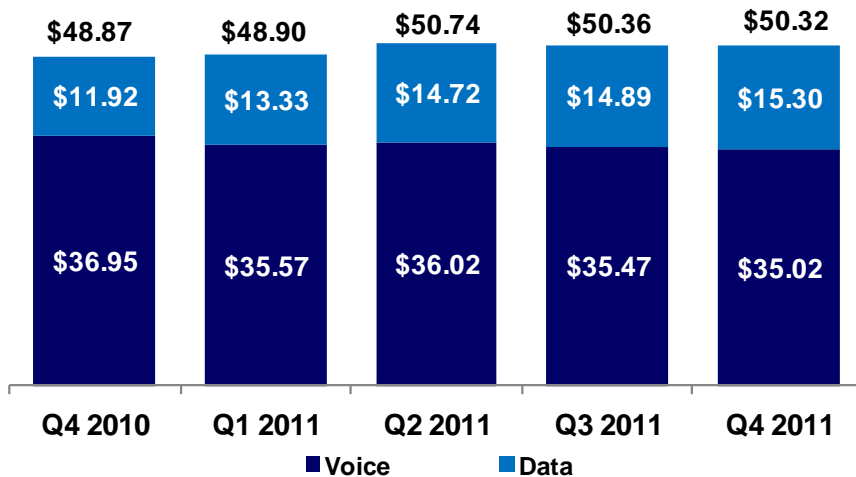
Postpaid churn weakened to 2.4% from 2.1% in Q4 2010

Wireless Customers
(In thousands)



Postpaid ARPU and Smartphone Customers

Postpaid ARPU

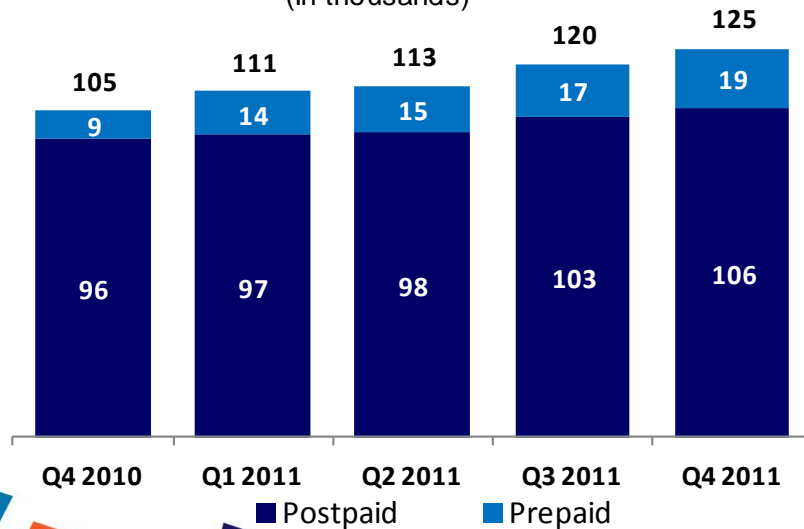


Stable trend in postpaid ARPU

- Postpaid ARPU in Q4 2011 is 3% higher year over year and comparable to Q3 2011
- Data ARPU is up 28% year over year, fully offsetting the 5% decline in voice ARPU

Smartphone Customers

(In thousands)

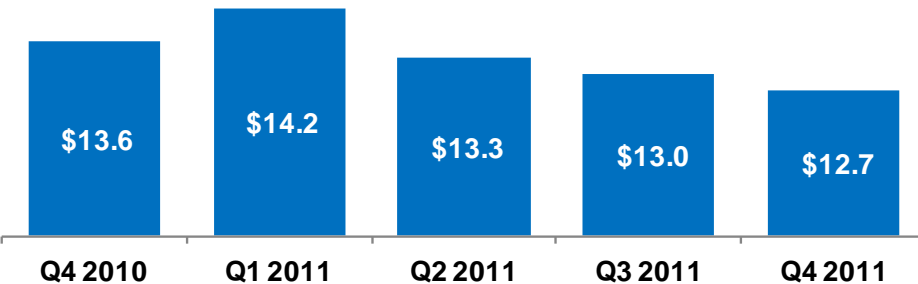


Smartphone subscribers continue to drive increase in data ARPU

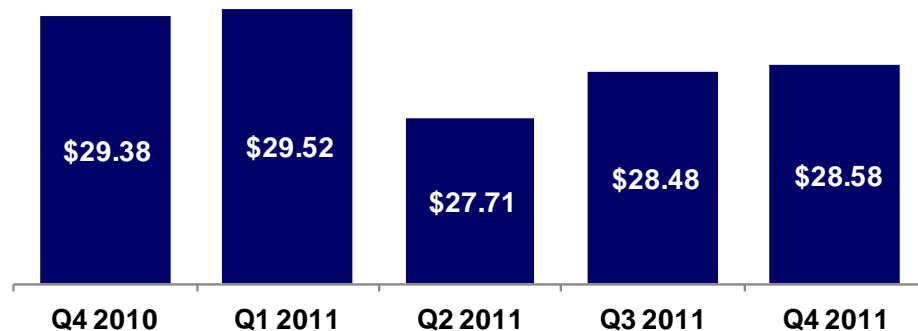
- Smartphone subscriber base has grown by 19% in 2011
- Postpaid smartphone subscribers now represent 34% of total postpaid subscribers vs 27% at Q4 2010
- Prepaid smartphone subscribers of 19K have more than doubled since Q4 2010

Prepaid Wireless

Prepaid Service Revenue
(\$'s in millions)



Prepaid ARPU



Prepaid subscribers declined by 6% from Q4 2010

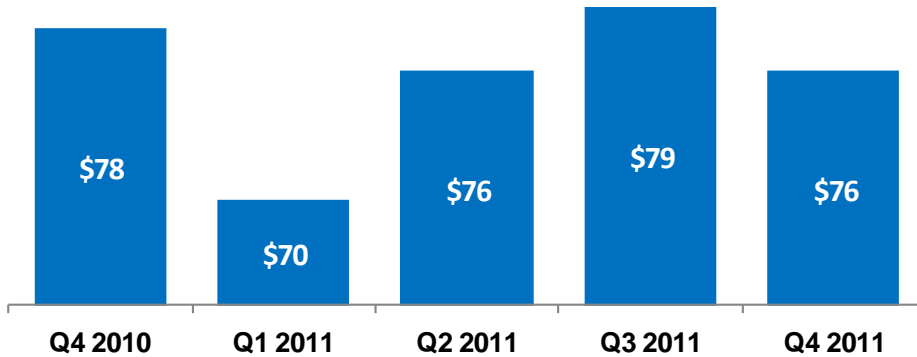
Prepaid ARPU comparable to prior quarter but declined 3% from Q4 2010

- Pricing pressure noted from sustained competitive environment
- Prepaid data ARPU increased 13% year over year, helping to offset decline in prepaid voice ARPU

IT Services and Hardware

(\$'s in millions)

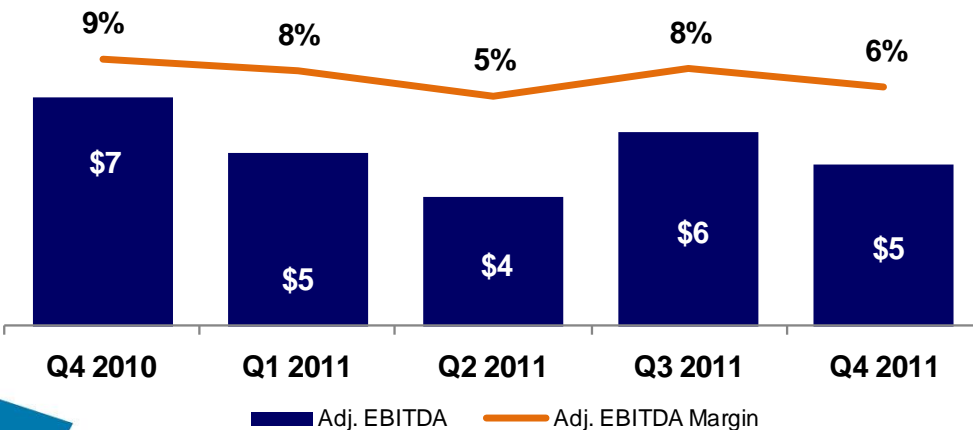
Revenue



Revenue in the quarter decreased 3% from prior year

- Telecom & IT Equipment sales were 11% lower year over year due to cyclical nature of the business
- Increase of \$4 million, or 16%, in revenue from Managed and Professional Services

Adjusted EBITDA



Adjusted EBITDA in the quarter of \$5 million, compared to \$7 million in 2010

Gary Wojtaszek

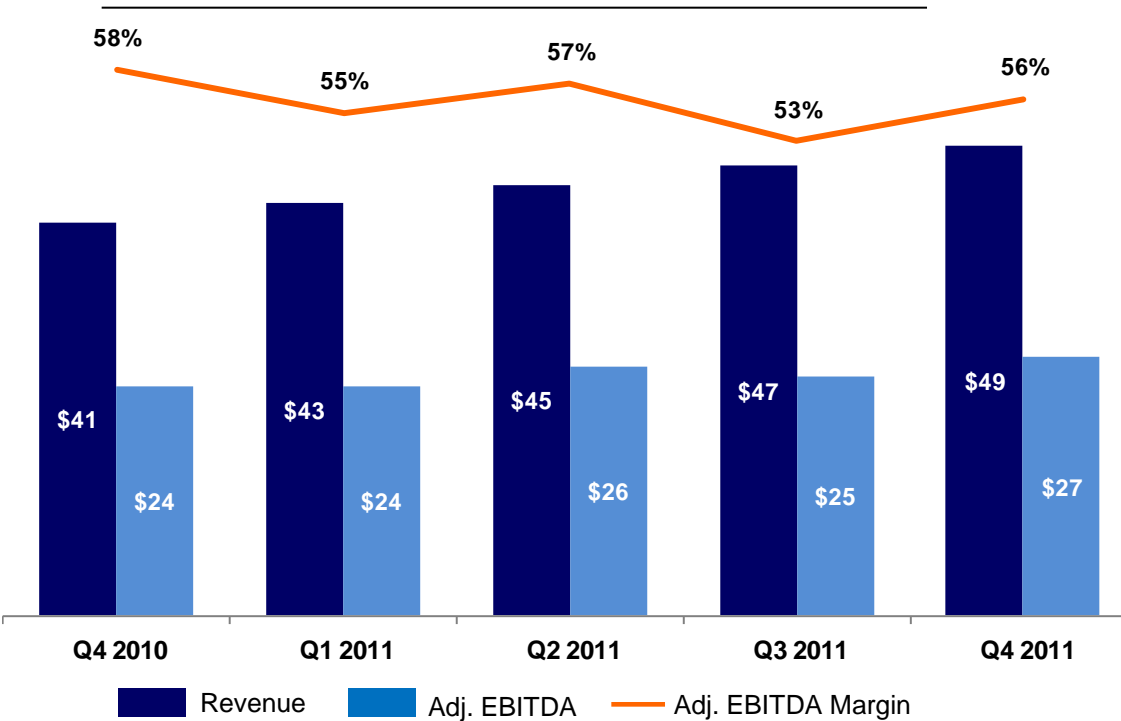
President of CyrusOne



Data Center Colocation Revenue and Adjusted EBITDA

(\$ in millions)

Data Center Colocation Performance



21% increase in revenue over Q4 2010

- 20% increase in utilized sq feet from Q4 2010

Adjusted EBITDA of \$27 million reflects a year over year increase of 16%

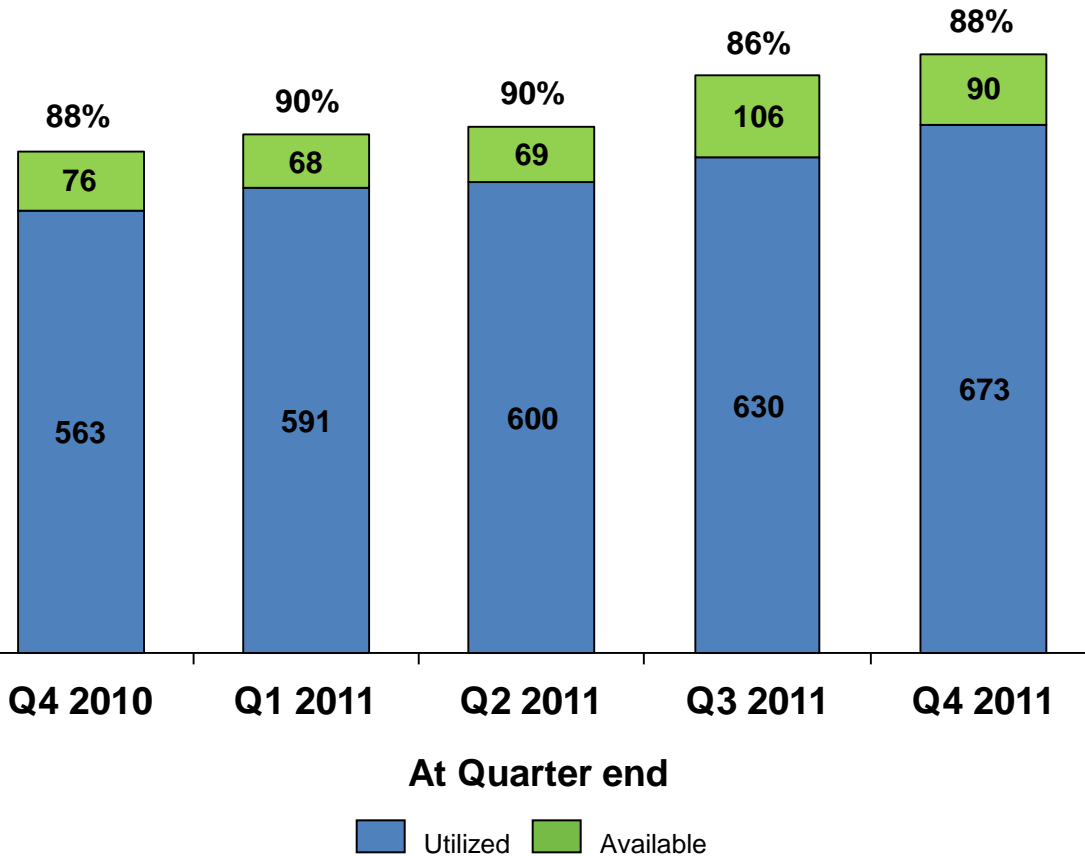
- Increase slightly lags revenue due to addition of high-level management and marketing costs to support future growth

Adjusted EBITDA margin continues to be stable at 56%

Data Center Utilization Update

Data Center Capacity

(sq ft in thousands)



Continue to see strong demand for data center space

- Completed construction on 27k sq ft of space in the quarter, selling 43k sq ft
- Quarter-end utilization increased to 88% from 86% at end of third quarter
- Singapore facility and additional square footage in Houston came online during Q4

Data Center Capacity and Utilization by Market

Market	# of Facilities	Capacity (Sq Ft)	% Utilized
Cincinnati	6	437,000	91%
Houston	3	153,000	90%
Dallas	4	124,000	83%
Austin	1	15,000	92%
Other Markets	6	34,000	62%
TOTAL	20	763,000	88%

During 2011, completed construction on 124k sq ft of new space and sold 110k sq ft

Construction projects currently underway:

- Expansions in Austin and Houston
- Adding 3 new facilities in Dallas, San Antonio and Phoenix

Kurt Freyberger

Chief Financial Officer

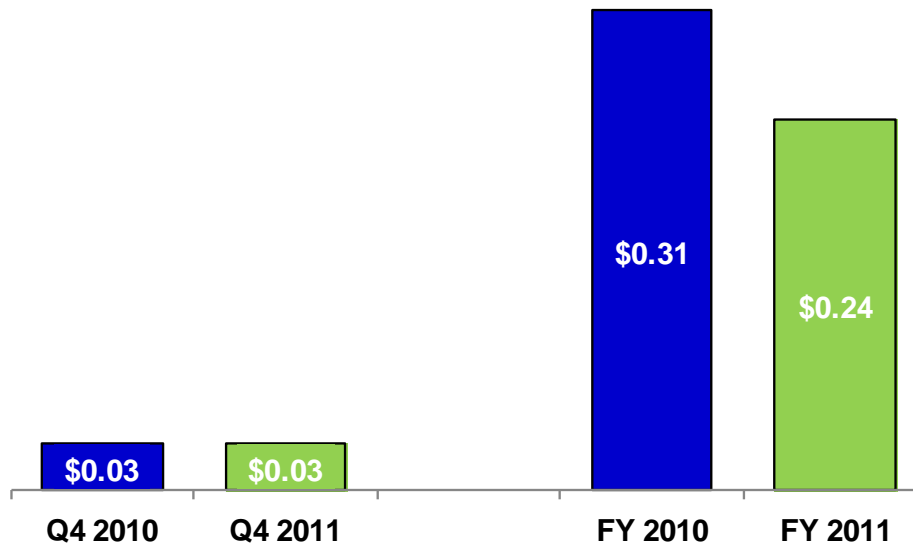


Q4 2011 and 2010 Income Statement

(Unaudited, \$'s in millions except per share amounts)

	Three Months Ended December 31,		Change	
	2011	2010	\$	%
Revenue	\$ 365.3	\$ 362.8	\$ 2.5	1%
Costs and expenses				
Cost of services and products	174.5	171.8	2.7	2%
Selling, general and administrative	65.4	68.2	(2.8)	(4%)
Depreciation and amortization	53.2	49.8	3.4	7%
Restructuring charges	12.2	8.5	3.7	44%
Impairment of goodwill and other assets	50.8	-	50.8	n/m
Operating income	9.2	64.5	(55.3)	(86%)
Interest expense	53.8	53.7	0.1	0%
Loss on extinguishment of debt	-	36.1	(36.1)	n/m
Other expense, net	0.9	0.3	0.6	n/m
Loss before income taxes	(45.5)	(25.6)	(19.9)	78%
Income tax benefit	(15.1)	(7.0)	8.1	116%
Net loss	(30.4)	(18.6)	(11.8)	63%
Preferred stock dividends	2.6	2.6	-	0%
Net loss applicable to common shareowners	<u>\$ (33.0)</u>	<u>\$ (21.2)</u>	<u>\$ (11.8)</u>	<u>56%</u>
Basic loss per common share	<u>\$ (0.17)</u>	<u>\$ (0.11)</u>		
Diluted loss per common share	<u>\$ (0.17)</u>	<u>\$ (0.11)</u>		

Diluted EPS Before Special Items



Diluted EPS before special items were \$0.03 for Q4 2011, flat compared to Q4 2010

For full year 2011, diluted EPS before special items were \$0.24 compared to \$0.31 in 2010

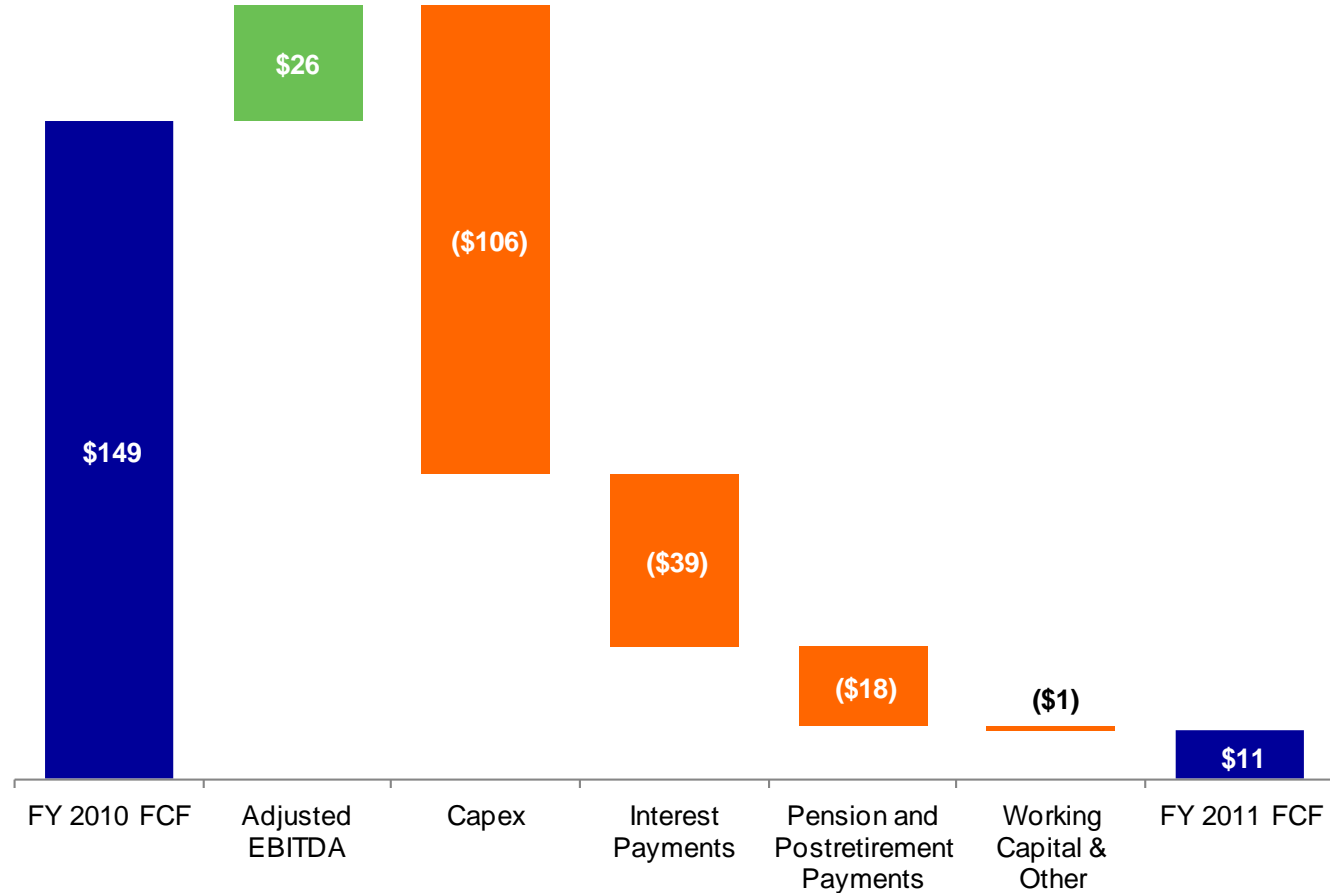
- Decrease due primarily to higher interest expense

Special items for 2011 and 2010 include:

- Goodwill impairment of \$50 million in Q4 2011
- Loss on debt extinguishment of \$36 million in Q4 2010 and \$47 million in full year 2010

Full Year 2011 Free Cash Flow

(\$'s in millions)



FCF of \$11M exceeded guidance

FCF decrease of \$138M year over year due to:

- Higher capital expenditures due to continued execution of data center strategy
- Higher interest payments due to timing of cash payments following the refinancing of debt in Q4 2010
- Higher pension and postretirement cash contributions during 2011

Available Liquidity

Liquidity at December 31, 2011

(\$ in millions)

Cash and cash equivalents	\$ 74
Capacity under the Corporate credit facility	210
Capacity under the Receivables facility	80
	<hr/>
	\$ 364

2012 Financial Guidance

Category	2012 Guidance
Revenue	\$ 1.5 billion
Adjusted EBITDA*	Approx. \$530 million

* Plus or minus 2 percent